

EUROPEAN HEALTHCARE DESIGN

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Advisory note on the 2019-Novel Coronavirus (COVID-19) situation

JOINT STATEMENT FROM ARCHITECTS FOR HEALTH AND SALUS GLOBAL KNOWLEDGE EXCHANGE

European Healthcare Design 2020 is rescheduled to 1-3 September

The 6th European Healthcare Design 2020 Congress (EHD 2020), which was to be held from 8-10 June, is rescheduled and will now take place from 1-3 September in London at the Royal College of Physicians (RCP).

We have made this difficult decision following a 2-week consultation with all of our event partners, sponsors, speakers, poster presenters, committees, and study tours, in response to the global public health emergency concerning the spread of the coronavirus (COVID-19).

Our first priority is the safety and well-being of our delegates, visitors, sponsors, exhibitors, and staff. We therefore continue to work closely with the RCP to put in place robust precautionary measures for the rescheduled congress in September, following closely the evolving guidance and scientific advice provided by the UK government and World Health Organisation.

Rescheduling EHD 2020 aims to provide the global healthcare design community with a high quality world-leading annual event in September and an early opportunity to discuss, share and learn the lessons from the impact of COVID-19 on our healthcare systems, services and infrastructure.

At this time, we have received support and a commitment for the new dates from almost all our partners, sponsors and speakers, so at this time there are no immediate changes to the programme. However, we do envisage some changes to reflect the new situation facing health systems around the world, which we will announce in due course.

We will be keeping you informed on a regular basis about EHD2020 in September on this page and in our e-newsletters. We would like to thank you for your understanding, patience, and continued support for the congress during this challenging period. We also wish each of you and your families the very best during these uncertain and worrying times. Stay healthy. Stay safe.

Frequently Asked Questions:

1. Will the 6th European Healthcare Design 2020 be cancelled or rescheduled?

Currently, there are no plans to cancel the 6th European Healthcare Design 2020 Congress. We are vigilant and ready to implement heightened measures should the situation require it.

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As such, we have now implemented a contingency plan to reschedule the congress for 1-3 September at the Royal College of Physicians. These dates were agreed with the venue in parallel to a consultation with our event partners, sponsors, speakers, poster presenters, exhibitors and other key stakeholders to secure their commitment to the new dates.

Please visit the UK Department of Health's web site at <https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response> for the latest updates. You may also refer to the VisitBritain web site at <https://www.visitbritain.org/covid-19-new-coronavirus-latest-information-and-advice-businesses>.

2. Will there be any screening measures taken at the 6th European Healthcare Design 2020?

We will monitor the COVID-19 situation closely and be guided by UK's Department of Health to implement any necessary screening or other measures at the time of the rescheduled congress from 1-3 September.

3. Can I get a refund on the delegate pass following the rescheduling to 1-3 September because of the virus?

Following the rescheduling of the congress, we will enquire with you to transfer your ticket to the new dates, or transfer to a colleague who can attend. If you or a colleague are unable to attend the new dates, a full refund will be made.

4. Following the rescheduling of the congress, will there be an extension to the speaker and early bird registration to allow participants more time to plan as the situation unfolds

The speaker and early bird registration deadline will be extended to 1 July, 2020, allowing more time for participants to make an informed and safe decision to travel and participate. We will also continue to review the early bird and speaker deadline given the fluid nature of the situation.

5. Speakers, sponsors, exhibitors, event partners, poster presenters, study tours, and other contributors

We have endeavoured to make contact with as many stakeholders as possible over the past two weeks to consult with you on the rescheduling to the new dates in September. If we failed to make direct contact, we apologise sincerely, as your engagement is important to us. Please feel free to contact us if you have any specific questions. We thank you for your continued support and commitment.

6. What if the COVID-19 situation is not brought under control in time for the congress to be held in September, and business travel and activity is still under restriction?

Whilst we very much hope and are confident of the congress being held in September, if the situation remains unresolved, we have further contingency dates in place for 12-13 October. In the meantime, we will continue to monitor and review the situation with all our stakeholders.

For further information, please contact info@europeanhealthcaredesign.eu, or Marc Sansom, managing director directly on +44 1277 634176, and we will be pleased to respond to any specific questions you may have.